



**Suite 25, Atlas House,
West Devon Business Park,
Tavistock, Devon, PL19 9DP**

Tel: 01822 610734

Fax: 01822 610735

www.daccservice.com



INVESTOR IN PEOPLE



Devon and Cornwall Care Services

DACCS stands for Devon and Cornwall Care Services and we are an established home care company. DACCS is a family-run business with a friendly and homely approach to care. All the carers are screened with a Criminal Records / Protection of Vulnerable Adults check and provided with extensive training that is on-going in their employment with DACCS. All our carers receive training to at least NVQ level 2 in Health and Social Care.

What are we?

DACCS specialises in providing care within the home. Home Care can include all the day-to-day tasks in the home, for example personal hygiene, walking the dog, cooking, cleaning and shopping.

Where are we?

DACCS already covers the whole of West Devon from Roborough (Plymouth) to Postbridge, all the way through to Lydford, Lifton and around to Horrabridge, Yelverton, Bere Alston and all the bits in between!

We are always taking on new clients and staff to enable us to expand. We are now taking bookings in Callington, Launceston and Okehampton.



When do we do this?

DACCS has carers working between the hours of 7.30 am through to 10.30pm, 7 days a week, 365 days a year. However, we do provide overnight care or cover for a permanent carer and we can make arrangements for more comprehensive care. Please talk to us about your situation.

Why use DACCS?

Many people have Home Care for all sorts of reasons. Several clients only require one visit a week for housework; others have packages providing 60 hours of care per week as an alternative to going into a Nursing Home. Other clients are with us on a short term basis while they recuperate from an operation or illness.

DACCS is here to support others in their own home for as long as they need us; the choice is with the person involved.

DACCS works alongside Social Services with their adult team to provide carers, or we take on private clients. We are well set up to work closely with other professionals and services, such as Nurses, Doctors, Occupational Health and many others to provide the smooth transition of care at home.

DACCS appreciates that it is not easy to invite a stranger in to your home to assist with some of the most personal tasks of our day to day life. However, we have found from experience that after the initial visit, carers become part of the routine and in some cases, part of the family!



- Carers will be in uniform, wearing an ID badge that can be displayed
- We guarantee you will always receive the care you need, at the time you booked it
- Carers can be relied on to be discreet
- Carers are bound by confidentiality and will not discuss you or your matters with any other persons outside DACCS without your permission
- Carers are there to support you and will never force a client to do something they do not want to do We will try to give you Carers that you like and get on with Carers are supervised by senior Carers; we carry out spot checks to regulate and monitor their care and for your protection

Our carers love their jobs because they want to work with clients like you, and because they see what a difference they make. Our carers work for DACCS because they want to see their clients at home, working independently and enjoying a good quality of life.

So what do you do now?

Contact us during office hours for an initial chat. A senior member of the team will come out to visit you to discuss your care. This will be a no-obligation visit, free of charge.

If you want to talk to people already being cared for by DACCS, please let us know and we will arrange this for you.

Any pictures in our material are of real carers and real clients. So if you do choose DACCS for your care, you know that you will not be just a client number to us but a valued member of our family!

